

**Amy Volda**  
Department of Information Science  
University of Colorado Boulder  
amy.volda@colorado.edu  
amy.volda.com

## **Education**

Ph.D., Human-Centered Computing, Georgia Institute of Technology, 2008  
with a Graduate Certificate in Cognitive Science

M.S., Human-Computer Interaction, Georgia Institute of Technology, 2001

B.A.E., Elementary Education, Arizona State University, 1999

## **Academic Appointments**

University of Colorado, Boulder

Associate Professor, Department of Information Science (CMCI), August 2021–Present

Founding Faculty, Department of Information Science (CMCI), August 2015–Present

Faculty Fellow, ATLAS Institute, August 2015–Present

Courtesy Faculty, Department of Computer Science (CEAS), August 2015–Present

Assistant Professor, Department of Information Science (CMCI), August 2015–August 2021

Indiana University–IUPUI

Adjunct Faculty, Lilly Family School of Philanthropy, October 2015–Present

Assistant Professor, Department of Human-Centered Computing (SOIC), August 2013–July 2015

Affiliate Faculty, Lilly Family School of Philanthropy, December 2013–July 2015

Cornell University

Lecturer, Department of Communication (CALS), August 2012–July 2013

University of California, Irvine

Assistant Project Scientist, Department of Informatics (SICS), May 2011–August 2012

Postdoctoral Researcher, Department of Informatics (SICS), October 2009–April 2011

University of Calgary

Postdoctoral Researcher, Department of Computer Science, December 2007–September 2009

## **Industrial Research Appointments**

Palo Alto Research Center

Research Intern, Computer Science Laboratory, Summer 2004

IBM TJ Watson Research Center

Research Intern, Social Computing Group, Summer 2003

## **Professional Honors and Awards**

Inaugural Outstanding Faculty Award (with other founding faculty), CU Boulder Department of Information Science, May 2023

Recognition for Contribution to Diversity and Inclusion

ACM Conference on Computer Supported Cooperative Work and Social Computing, November 2019

Best Paper Award Nominee/Honorable Mention (top 5% of submissions)

ACM SIGCHI Conference on Human Factors in Computing Systems, April 2014

ACM SIGCHI Conference on Human Factors in Computing Systems, May 2012

ACM SIGCHI Conference on Human Factors in Computing Systems, May 2011

ACM Conference on Computer Supported Cooperative Work, November 2008

ACM SIGCHI Conference on Human Factors in Computing Systems, April 2005

Best Poster Award Nominee/Honorable Mention (top 5% of submissions)

ACM SIGCHI Conference on Human Factors in Computing Systems, May 2016

## **Institution Building**

Founding Faculty, Department of Information Science, University of Colorado Boulder

As one of eight founding faculty of CU Boulder's Department of Information Science, I contributed significantly to standing up the new department in the new College of Media, Communication and Information. I co-designed the programs of study for the B.S. in Information Science, the minor in Information Science, and the Ph.D. in Information Science and designed numerous new courses (e.g., CMCI 1010/1020's Information module, INFO 2131: Information Ecosystems, INFO 4747/5747: Defamiliarizing Data, INFO 4871: Information4Good, and INFO 7000: Introduction to Doctoral Studies). I also served as the first associate chair of undergraduate studies (2016) and as the first associate chair of graduate studies (2016–2017).

Co-Designer, Human-Centered Computing Ph.D., College of Computing, Georgia Institute of Technology

As a graduate student, I was a member of the committee that designed and launched Georgia Tech's Ph.D. program in Human-Centered Computing (2002–2003). I also served on the first admissions committee (2005), designed (and eventually taught) the program's first interdisciplinary theory course (2006), and was the first student enrolled in the program.

## **RESEARCH**

*Google Scholar h-index of 29 and citation count of 3177 (as of January 2024)*

In Human-Computer Interaction, as within Computer Science more generally, the top (journal-equivalent) publications appear in archival conference proceedings, such as the Association for Computing Machinery's (ACM) CHI or CSCW proceedings. These are rigorously peer-reviewed venues with low acceptance rates (e.g., CHI's acceptance rate ranges from 20-25%; CSCW's acceptance rate has historically ranged from 15-25%, though CSCW has recently begun a transition to a journal model with a multi-stage revision process that has supported higher-quality scholarship and higher acceptance rates). For CSCW publications from 2018 forward, please see the journal section of this vita. Annual acceptance rates for each venue are noted inline.

Further, while I define the larger research agenda and provide extensive mentoring in the research and writing process, I encourage my students and postdoctoral researchers to be the first authors on our collaborative papers to prepare them for independent research. It is typical, in these instances, for the primary faculty mentor to be listed as the last, anchor author on mentored publications (and additional faculty mentors to be listed following student co-authors). In the lists that follow, student co-authors on publications are noted with an asterisk ( \* ) and postdoctoral co-authors are noted with a dagger ( † ).

## Journal Articles

- J16 Li, Y.\* & **Voida A.** (2024). Nonprofit organizations' dialogic use of social media: Principles and practice. *Journal of Nonprofit & Public Sector Marketing* 36(1), 65–90.
- J15 Darian, S.\*, Dym, B.\* & **Voida, A.** (2023). Competing imaginaries and partisan divides in the data-rhetoric of advocacy organizations. *Proceedings of the ACM on Human-Computer Interaction-CSCW* 7(2), Article 259, 29 pages.
- J14 Darian, S.\*, Chauhan, A.\*, Marton, R.\*, Ruppert, J.\*, Anderson, K.\*, Clune, R.\*, Cupchak, M.\*, Gannett, M.\*, Holton, J.\*, Kamas, L.\*, Kibozi-Yocka, J.\*, Mauro-Gallegos, D.\*, Naylor, S.\*, O'Malley, M.\*, Patel, M.\*, Sandberg J.\*, Siegler, T.\*, Tate, R.\*, Temtim, A.\*, Whaley, S.\* & **Voida, A.** (2023). Enacting data feminism in advocacy data work. *Proceedings of the ACM on Human-Computer Interaction-CSCW* 7(1), Article 47, 28 pages.
- J13 Robledo Yamamoto, F.\*, Barker, L., & Voida, A. (2023). CISing up service learning: A systematic review of service learning experiences in computer and information science. *ACM Transactions on Computing Education* 23(3), Article 37, 56 pages.
- J12 Robledo Yamamoto, F.\*, Cho, J.\*, **Voida, A.** & Voida, S. (2023). "We are researchers, but we are also humans": Creating a design space for managing graduate student stress. *ACM Transactions on Computer-Human Interaction* 30(5), Article 75, 33 pages.
- J11 Bopp, C.\* & **Voida, A.** (2023). "Showing the Context": A Need for Oligopticonic Information Systems in Homelessness Measurement. *Proceedings of the ACM on Human-Computer Interaction-CSCW* 7(1), Article 146, 24 pages.
- J10 Norris, W.\*, **Voida, A.** & Voida, S. (2022). People talk in stories. Responders talk in data: A framework for temporal sensemaking in time- and safety-critical work. *Proceedings of the ACM on Human-Computer Interaction-CSCW* 6(1), Article 108, 1–23.
- J9 Robledo Yamamoto, F.\*, **Voida, A.** & Voida, S. (2021). From therapy to teletherapy: Relocating mental health services online. *Proceedings of the ACM on Human-Computer Interaction-CSCW* 5 (CSCW2), Article 364, 1–30.

- J8 Bopp, C.\* & **Voida, A.** (2020). Voices of the social sector: A systematic review of stakeholder voice in HCI research with nonprofit organizations. *ACM Transactions on Computer-Human Interaction* 27(2), Article 9, 26 pages.
- J7 Bopp, C.\*, Benjamin, L.M. & **Voida, A.** (2019). The coerciveness of the primary key: Infrastructure problems in human services work. *Proceedings of the ACM on Human-Computer Interaction—CSCW* 3, Article 51, 1–26. [Recognition for Contribution to Diversity and Inclusion; Acceptance rate: 31%]
- J6 Norris, W.\*, **Voida, A.**, Palen, L. & Voida, S. (2019). 'Is the time right now?': Reconciling sociotemporal disorder in distributed team work. *Proceedings of the ACM on Human-Computer Interaction—CSCW* 3(CSCW), Article 98, 1–29. [Acceptance rate: 31%]
- J5 Benjamin, L.M., **Voida, A.** & Bopp, C.\* (2018). Policy Fields, Data Systems and the Performance of Nonprofit Human Service Organizations. *Human Service Organizations: Management, Leadership, & Governance*. Special Issue on Human Service Agencies and the Question of Impact: Lessons for Theory, Policy, and Practice, 42(2), 185–204. [Note: To align with the conventions of this philanthropic studies venue, authors are listed in descending order of their contributions]
- J4 Dombrowski, L.\*, Hayes, G.R. Mazmanian, M. & **Voida, A.**† (2014). E-government intermediaries and the challenges of access and trust. *ACM Transactions on Computer-Human Interaction*, 21(2), Article 13.
- J3 **Voida, A.**† & Greenberg, S. (2012). Console gaming across generations: Exploring intergenerational interactions in collocated console gaming. *Universal Access in the Information Society*, 11(1), 45–56.
- J2 Young, J.E.\*, Sung, J.\*, **Voida, A.**†, Sharlin, E., Igarashi, T., Christensen, H.I. & Grinter, R.E. (2011). Evaluating human-robot interaction: Focusing on the holistic interaction experience. *International Journal of Social Robotics* 3(1), 53–67.
- J1 Patel, N.\*, Clawson, J.\*, **Voida, A.**† & Lyons, K.† (2009). Mobiphos: A study of user engagement with a mobile collocated-synchronous photo sharing application. *International Journal of Human-Computer Studies*, 67(12), 1048–1059.

### Journal-Equivalent Conference Proceedings

- C34 Harrell, A.\*, Lentz, S.\*, Robledo, F.\*, **Voida, A.** and Barker, L. (2024). Putting the service into service learning: A report on a survey of CIS faculty. To appear in Proceedings of the SIGCSE Technical Symposium. Portland, OR, March 20–23. New York: ACM Press.
- C32 Arthur, J.\*, Barker, L.J. & **Voida, A.** (2024). Bite-Sized Experiential Education for Computer and Information Science. To appear in Proceedings of the SIGCSE Technical Symposium. Portland, OR, March 20–23. New York: ACM Press.
- C32 Smith, J.J.\*, Buhayh, A.\*, Kathait, A.\*, Ragothaman, P., Mattei, N., Burke, R. & **Voida, A.** (2023). The Many Faces of Fairness: Exploring the Institutional Logics of Multistakeholder Microlending Recommendation. In *Proceedings of the ACM Conference on Fairness, Accountability and Transparency (FAccT)*. Chicago, IL, June 12–15. New York: ACM Press, 1652–1663.

- C31 Kilkenney, M.\*, Hovey, C. L., Robledo, F.\*, **Voida, A.** & Barker, L. (2022). Why Should Computer and Information Science Programs Require Service Learning? In Proceedings of the SIGCSE Technical Symposium. Providence, RI, March 2–5. New York: ACM Press. [Acceptance rate: 29%]
- C30 Barker, L.J. **Voida, A.**, & Nagy, V.\* (2021). Service interruption: Managing commitment to community partners during a crisis. In Proceedings of the International Computing Education Research Conference (ICER). Virtual Event, August 14–19. New York: ACM Press, 16 pages. [Acceptance rate: 19%]
- C29 Harmon, E.†, Bopp, C.\* & **Voida, A.** (2017). The design fiction of philanthropic IT: Stuck between an imperfect present and an impossible future. In Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI). Denver, CO, May 6–11. New York: ACM Press, pp. 7015–7028. [Acceptance rate: 25%]
- C28 Bopp, C.\*, Harmon, E.† & **Voida, A.** (2017). Disempowered by data: Nonprofits, social enterprises, and the consequences of data-driven work. In Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI). Denver, CO, May 6–11. New York: ACM Press, pp. 3608–3619. [Acceptance rate: 25%]
- C27 Porter, E.\*, Bopp, C.\*, Gerber, E. & **Voida, A.** (2017). Reappropriating Hackathons: The production work of the CHI4Good day of service. In Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI). Denver, CO, May 6–11. New York: ACM Press, pp. 810–814. [Acceptance rate: 25%]
- C26 **Voida, A.**, Harmon, E.†, Weller, W.\*, Thornsby, A.\*, Casale, A.\*, Vance, S.\*, Adams, F.\*, Hoffman, Z.\*, Schmidt, A.\*, Grimley, K.\*, Cox, L.\*, Neeley, A.\* & Goodyear, C.\* (2017). Competing currencies: Designing for politics in units of measurement. In Proceedings of the ACM Conference on Computer-Supported Cooperative Work & Social Computing (CSCW). Portland, OR, February 25–March 1. New York: ACM Press, pp. 847–860. [Acceptance rate: 34.5%]
- C25 Harmon, E.†, Korn, M.† & **Voida, A.** (2017). Supporting everyday philanthropy: Care work in situ and at scale. In Proceedings of the ACM Conference on Computer-Supported Cooperative Work and Social Computing (CSCW). Portland, OR, 25 February–1 March. New York: ACM Press, pp. 1631–1645. [Acceptance rate: 34.5%]
- C24 Verma, N.\* & **Voida, A.** (2016). On being actionable: Mythologies of business intelligence and disconnects in drill downs. In Proceedings of the 19th International Conference on Supporting Group Work (GROUP). Sanibel Island, FL, November 13–16. New York: ACM Press, pp. 325–334. [Acceptance Rate: 32%]
- C23 Tanaka, K.\* & **Voida, A.** (2016). Legitimacy work: Invisible work in philanthropic crowdfunding. In Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI 2016). San Jose, CA, May 7–12. New York: ACM Press, 4550–4561. [Acceptance rate: 23%]
- C22 Korn, M.† & **Voida, A.** (2015). Creating friction: Infrastructuring civic engagement in everyday life. In Proceedings of the Decennial Aarhus Conference. Aarhus, DK. August 17–21. New York: ACM Press, pp. 145–156. [Acceptance Rate: 25.0%]

- C21 **Voida, A.**, Yao, Z.\* & Korn, M.† (2015). (Infra)structures of volunteering. In Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW 2015). Vancouver, BC, Canada, Vancouver, BC, Canada, March 14–18. New York: ACM Press, pp. 1704-1716. [Acceptance rate: 28.3%]
- C20 Adams, P.\*, Rabbi, M.\*, Rahman, T.\*, Matthews, M.†, **Voida, A.†**, Gay, G., Choudhury, T. & Voida, S.† (2014). Towards personal stress informatics: Comparing minimally invasive techniques for measuring daily stress in the wild. In Proceedings of the 8th International Conference on Pervasive Computing Technologies for Healthcare (PervasiveHealth 2014). [Acceptance rate: 26%]
- C19 **Voida, A.†**, Dombrowski, L.\*, Hayes, G.R. & Mazmanian, M. (2014). Shared values / conflicting logics: Working around e-government systems. In Proceedings of the ACM Conference on Human Factors in Computing Systems (CHI 2014). Toronto, ON. New York: ACM Press, pp. 3583-3592. [**CHI Best Paper Award Nominee**, nomination rate: 5%; Acceptance rate: 22.8%]
- C18 **Voida, A.†**, Olson, J.S. & Olson, G.M. (2013). Turbulence in the clouds: Challenges of cloud-based information work. In Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2013). Paris, France, April 27–May 2. New York: ACM Press, pp. 2273–2282. [Acceptance rate: 20%]
- C17 **Voida, A.†**, Harmon, E.\* & Al-Ani, B.† (2012). Bridging between organizations and the public: Volunteer coordinators’ uneasy relationship with social computing. In Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2012). Austin, TX, May 5–12. New York: ACM Press, pp. 1967–1976. [**CHI Best Paper Award Nominee**, nomination rate: 5%; Acceptance rate: 23%]
- C16 **Voida, A.†**, Bos, N.D., Olson, J.S., Olson, G.M. & Dunning, L.\* (2012). Cross-cutting faultlines of location and shared identity in the intergroup cooperation of partially distributed groups. In Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2012). Austin, TX, May 5–12. New York: ACM Press, pp. 3101–3110. [Acceptance rate: 23%]
- C15 Dombrowski, L.\*, **Voida, A.†**, Hayes, G.R. & Mazmanian, M. (2012). The labor practices of service mediation: A study of the work practices of food assistance outreach. In Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2012). Austin, TX, May 5–12. New York: ACM Press, pp. 1977–1986. [Acceptance rate: 23%]
- C14 **Voida, A.†**, Harmon, E.\* & Al-Ani, B.† (2011). Homebrew databases: Complexities of everyday information management in nonprofit organizations. In Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2011). Vancouver, BC, May 7–12. New York: ACM Press, pp. 915–924. [**CHI Best Paper Award Nominee**, nomination rate: 5%; Acceptance rate: 26%]
- C13 Bos, N.D., Buyuktur, A.\*, Olson, J.S., Olson G.M. & **Voida, A.†** (2010). Shared identity helps partially distributed teams, but distance still matters. In Proceedings of the ACM Conference on Supporting Group Work (GROUP 2010). Sanibel, FL, November 7–10. New York: ACM Press, pp. 89–96. [Acceptance rate: 35%]
- C12 **Voida, A.†**, Carpendale, S. & Greenberg, S. (2010). The individual and the group in console gaming. In Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW 2010). Savannah, GA, February 6–10. New York: ACM Press, pp. 371–380. [Acceptance rate: 20%]

- C11 Bertram, D.\*, **Voida, A.†**, Greenberg, S. & Walker, R. (2010). Communication, collaboration, and bugs: The social nature of issue tracking in small, collocated teams. In Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW 2010). Savannah, GA, February 6–10. New York: ACM Press, pp. 291–300. [Acceptance rate: 20%]
- C10 **Voida, A.†** & Greenberg, S. (2009). Wii all play: The console game as a computational meeting place. In Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2009). Boston, Massachusetts, April 4–9. New York: ACM Press, pp. 1559–1568. [Acceptance rate: 24.5%]
- C9 **Voida, A.†**, Voida, S.†, Greenberg, S. & He, H.A.\* (2008). Asymmetry in media spaces. In Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW 2008). San Diego, California, November 8–12. New York: ACM Press, pp. 313–322. [**CSCW Best Paper Award Nominee**, nomination rate: 5%; acceptance rate: 23%]
- C8 Goecks, J.\*, **Voida, A.\***, Voida, S.\* & Mynatt, E.D. (2008). Charitable technologies: Opportunities for collaborative computing in nonprofit fundraising. In Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW 2008). San Diego, California, November 8–12. New York: ACM Press, pp. 689–698. [acceptance rate: 23%]
- C7 Clawson, J.\*, **Voida, A.\***, Patel, N.\* & Lyons, K.† (2008). Mobiphos: A collocated-synchronous mobile photo sharing application. In Proceedings of the International Conference on Human-Computer Interaction with Mobile Devices and Services (MobileHCI 2008). Amsterdam, the Netherlands, September 2–5. New York: ACM Press, pp. 187–195. [acceptance rate: 22%]
- C6 **Voida, A.\*** & Mynatt, E.D. (2006). Challenges in the analysis of multimodal messaging. In Proceedings of the ACM Conference on Computer-Supported Cooperative Work (CSCW 2006). Banff, Alberta, Canada, November 4–8. New York: ACM Press, pp. 427–430. [acceptance rate: 17%]
- C5 **Voida, A.\***, Grinter, R.E., Ducheneaut, N., Edwards, W.K. & Newman, M.W. (2005). Listening in: Practices surrounding iTunes music sharing. In Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2005). Portland, Oregon, April 2–7. New York: ACM Press, pp. 191–200. [**CHI Best Paper Award Nominee**, nomination rate: 5%; acceptance rate: 25%]
- C4 **Voida, A.\*** & Mynatt, E.D. (2005). Conveying user values between families and designers. In Extended Abstracts of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2005). Portland, Oregon, April 2–7. New York: ACM Press, pp. 2013–2016.
- C3 **Voida, A.\*** & Mynatt, E.D. (2005). Six themes of the communicative appropriation of photographic images. In Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2005). Portland, Oregon, April 2–7. New York: ACM Press, pp. 171–180. [acceptance rate: 25%]
- C2 **Voida, A.\***, Mynatt, E.D., Erickson, T. & Kellogg, W.A. (2004). Interviewing over instant messaging. In Extended Abstracts of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2004). Vienna, Austria, April 24–29. New York: ACM Press, pp. 1344–1347.
- C1 **Voida, A.\***, Newstetter, W.C. & Mynatt, E.D. (2002). When conventions collide: The tensions of instant messaging attributed. In Proceedings of the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2002). Minneapolis, Minnesota, April 20–25. New York: ACM Press, pp. 187–194. [acceptance rate: 15%]

## Professional Magazine Articles

- M4 Sidwell, M.M. & **Voida, A.** (2021). All the rage: Philanthropy amid crisis. *Advancing Philanthropy*, January 2021, 6–8.
- M3 Khovanskaya, V.\*, Dombrowski, L., Harmon, E., Korn, M.†, Light, A., Stewart, M. & **Voida, A.** (2018). Designing against the status quo. *interactions*, 25(2), 64–67.
- M2 Fiesler, C., Aspray, W., Barker, L., Brubaker, J., Devendorf, L., Keegan, B., Palen, L., Paul, M., Szafer, D., Roque, R., Robinson, R., **Voida, A.** & Vaida, S. (2017). Information science at CU Boulder. *interactions* 24(4), 18-21.
- M1 **Voida, A.**† (2011). Shapeshifters in the voluntary sector: Exploring the human-centered–computing challenges of nonprofit organizations. *interactions* 18(6), 27–31.

## Book Chapters

- B3 Benjamin, L.M., **Voida, A.** & Bopp, C.\* (2019). Policy fields, data systems and the performance of nonprofit human service organizations. In J.E. Mosley & S.R. Smith (Eds.). *Human Service Agencies and the Question of Impact* (pp. 73–92). Abingdon, UK: Routledge. [Reprint of J5]
- B2 **Voida, A.**† (2014). A case for philanthropic informatics. In S. Saeed (Ed.). *User-Centric Technology Design for Nonprofit and Civic Engagements* (pp. 3–13). Cham, Switzerland: Springer.
- B1 **Voida, A.**\*, Grinter, R.E., & Ducheneaut, N. (2006). Social practices around iTunes. In K. O'Hara & B. Brown (Eds.). *Consuming music together: Social and collaborative aspects of music consumption technologies*. (pp. 57–83). Dordrecht, The Netherlands: Springer.

## Workshops Organized

- W5 Sidwell, M.\*, Nathan, S. & **Voida, A.** (2020). Rage Philanthropy. A Workshop for the Association of Fundraising Professionals. Baltimore, MD, March 2020. (Workshop converted to video due to COVID-19).
- W4 Strohmayer, A.\*, Marshall, M.\*, Verma N.\*, Bopp, C.\*, McNaney, R., **Voida, A.**, Kirk, D.S., Bidwell, N.J. (2018). Untold Stories: Working with Third Sector Organisations. A Workshop for the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2018). Montréal, Canada, April 21-26.
- W3 Harmon, E.†, Korn, M.†, Light, A. & **Voida, A.** (2016). Designing against the status quo. A Workshop for the ACM Conference on Designing Interactive Systems (DIS 2016). Brisbane, Australia, June 4–8.
- W2 Daly, E., Erete, S., Farzan, R., Hsieh, G., Lampe, C., Lopez, C.\*, Monroy-Hernandez, A., Quercia, D., Schwartz, R. & **Voida, A.** (2015). Supporting cities, neighborhoods, and local communities with information and communication technologies. A Workshop for the ACM Conference on Computer-



Supported Cooperative Work (CSCW 2015). Vancouver, CA, March 14-18. [authors listed alphabetically; equal contributions]

- W1 Rinehart, C.A., Mitchell, K., Rinehart, C., & **Voida, A.\*** (2002). It's not over until: Creative opera for children. Workshop presented for the Arizona Music Educators Association, Inc. In-Service Conference. Phoenix, Arizona, January 25.

### Other Refereed Conference and Workshops Proceedings

- P22 Aird, A.\*, Farastu, P.\*, Sun, J.\*, **Voida, A.**, Mattei, N. & Burke, R. (2023). Dynamic Fairness-Aware Recommendation through Multi-Agent Social Choice. In *9th International Workshop on Computational Social Choice (COMSOC)*. Beersheba, Israel, July 3-5. Paper 91. 26 pages.
- P21 Alaqabawy, N., Satwani, A., **Voida, A.**, & Burke, R. (2023). "It's just a robot looking at numbers": Restoring Journalistic Voice in News Recommendation. In *Proceedings of the International Workshop on News Recommendation and Analytics (INRA)*, Vol., 3561. Paper 1, 11 pages. <https://ceur-ws.org/Vol-3561/paper1.pdf>
- P20 Aird, A., Farastu, P., Sun, J., Voida, A., Mattei, N. & Burke, R. (2023). Dynamic fairness-aware recommendation through multi-agent social choice. Poster Presentation at 9th International Workshop on Computational Social Choice. Beersheba, Israel, 3-5 July 2023.
- P19 Burke, R., Ragothaman, P., Mattei, N., Kimmig, B., **Voida, A.**, Sonboli, N.\*, Kathait, A.\* & Fabros, M. A (2022). Performance-preserving Fairness Intervention for Adaptive Microfinance Recommendation. KDD Workshop on Online and Adaptive Recommender Systems at the 28th SIGKDD Conference on Knowledge Discovery and Data Mining. Washington DC, USA. August 14-18, 2022. 6 Pages.
- P18 Burke, R., Mattei, N., Grozin, V.\*, **Voida, A.** & Sonboli, N.\* (2022). Multi-agent Social Choice for Dynamic Fairness-aware Recommendation. In Adjunct Proceedings of the 30th ACM Conference on User Modeling, Adaptation and Personalization (UMAP '22 Adjunct), July 4–7, 2022, Barcelona, Spain. ACM, New York, NY, USA. 11 Pages.
- P17 Burke, R., **Voida, A.**, Mattei, N. & Sonboli, N.\* & Eskandarian, F. (2022). Algorithmic fairness, institutional logics, and social choice. A position paper for the Social Responsibility of Algorithms 2022 workshop. Virtual Workshop, June 13–17, 2022. [Reprint of P14]
- P16 Sidwell, M.\*, **Voida, A.** & Nathan, S. (2021). The organizational experience of rage philanthropy. A presentation for the *10th International Research Conference of the European Research Network on Philanthropy*. Virtual Conference, December 2-3, 2021.
- P15 Burke, R., **Voida, A.**, Mattei, N., Sonboli, N.\* & Eskandarian, F. (2021). Algorithmic fairness, institutional logics, and social choice. A position paper for the IJCAI 2021 Workshop on AI for Social Good. Virtual Workshop, August 21, 2021 [Reprint of P14]
- P14 Burke, R., **Voida, A.**, Mattei, N. & Sonboli, N.\* (2020). Algorithmic fairness, institutional logics, and social choice. A position paper for the Harvard CRCS Workshop on AI for Social Good. Virtual Workshop due to COVID-19, July 20–21, 2020.

- P13 Robledo, F.\*, **Voida, A.** & Voida, S. (2020). Helping the Helpers: Understanding Technological Tools used by Mental Health Providers. A position paper for the Mental Wellbeing Workshop at the ACM Conference on Designing Interactive Systems. Virtual Workshop due to COVID-19, July 5–6, 2020.
- P12 Porter, E.\*, Bopp, C.\*, Gerber, E. & **Voida, A.** (2017). The CHI4Good Day of Service: What is Produced? A position paper for the workshop on Hacking and Making at Time-Bounded Events: Current Trends and Next Steps in Research and Event Design at the ACM Conference on Computer-Supported Cooperative Work and Social Computing. Portland, OR, February 25, 2017.
- P11 Benjamin, L.M. & **Voida, A.** (2016). Performance infrastructures in nonprofit human service organizations. A presentation at the ARNOVA (Association for Research on Nonprofit Organizations and Voluntary Action) Conference. Washington, DC, November 17–19.
- P10 Li, Y.\* & **Voida, A.** (2016). Re-examining the dialogic use of social media by nonprofit organizations. A presentation at the ARNOVA (Association for Research on Nonprofit Organizations and Voluntary Action) Conference. Washington, DC, November 17–19.
- P9 Verma, N.\* & **Voida, A.** (2016). Mythologies of business intelligence. A poster presented at the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2016). San Jose, CA, May 7–12. [**CHI Best Poster Nominee**; nomination rate: 5%]
- P8 Dombrowski, L.\*, **Voida, A.**<sup>†</sup>, Hayes, G.R. & Mazmanian, M. (2012). Tensions in the use and adoption of technologies for outreach. A position paper for the workshop on Learning from Marginalized Users: Reciprocity in HCI4D at the ACM Conference on Computer Supported Cooperative Work (CSCW 2012). Seattle, WA, February 12.
- P7 **Voida, A.**<sup>†</sup> (2011). Bridging between grassroots movements and nonprofit organizations. A position paper for the workshop on HCI, Politics and the City: Engaging with Urban Grassroots Movements for Reflection and Action at the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2011). Vancouver, BC, May 7–8.
- P6 **Voida, A.\*** (2007). Influences on the interpretation of computer-mediated messaging systems. A paper for the doctoral colloquium of the International Conference on e-Social Science (eSS 2007). Ann Arbor, MI, October 7–9.
- P5 **Voida, A.\*** (2005). The digital photograph in computer-mediated communication. A paper for the doctoral consortium of the European Conference on Computer Supported Cooperative Work (ECSCW 2005). Paris, France, September 18–22.
- P4 **Voida, A.\*** & Mynatt, E.D. (2005). Cameraphone inertia. A position paper for the workshop on Pervasive Image Capture and Sharing: New Social Practices and Implications for Technology at the International Conference on Ubiquitous Computing (Ubicomp 2005). Tokyo, Japan, September 11–14.
- P3 **Voida, A.\***, Erickson, T., Kellogg, W.A. & Mynatt, E.D. (2004). The meaning of instant messaging. A poster presented at the ACM Conference on Computer Supported Cooperative Work (CSCW 2004). Chicago, Illinois, November 6–10.

- P2 **Voida, A.\*** & Mynatt, E.D. (2002). Grounding design in values. A position paper for the workshop on New Technologies for Families at the ACM SIGCHI Conference on Human Factors in Computing Systems (CHI 2002). Minneapolis, Minnesota, April 20–25.
- P1 Lamberty, K.K.\*, **Mitchell, A.\***, Ownesby, J.N.\*, Sternberg, D.\* & Kolodner, J.L. (2001) SMILE: Promoting transfer in a design-based science classroom. A paper presented at the University of Georgia Department of Instructional Technology's Design: Connect, Create, Collaborate Conference. Athens, Georgia, April 7–8. [This research published under my maiden name]

## Dissertation

- T1 **Voida, A.\*** (2008). Exploring a technological hermeneutic: Understanding the interpretation of computer-mediated messaging systems. Ph.D. dissertation, Georgia Institute of Technology, United States—Georgia. (Publication No. AAT 3327673). [Dissertation Committee: Elizabeth D. Mynatt (chair), Jay D. Bolter, Rebecca E. Grinter, Wendy A. Kellogg & W. Keith Edwards]

## Invited Presentations

*In addition to the following, all archival conference publications were also given as invited presentations at the conference venue noted in each citation.*

### Scaling up the Unit of Analysis

School of Information, University of Michigan (6 May 2016).

### Designing for "Little Data": Homebrew Databases in the Nonprofit Sector

Google, Boulder, Colorado (2 December 2015)

### Regrets of Data Management in the Nonprofit Sector

School of Journalism and Mass Communications, University of Iowa (10 April 2015)

### Shapeshifters and Bridge Builders: Challenges of Philanthropic Informatics

Department of Information Science, University of Colorado, Boulder (14 January 2015)

### Shapeshifters and Bridge Builders: Information and Communication Technologies in the Nonprofit Sector

Department of Software and Information Systems, University of North Carolina, Charlotte (25 March 2013)

School of Information Studies, Syracuse University (8 March 2013)

Department of Information Systems, University of Maryland Baltimore County (2 March 2013)

School of Informatics and Computing, Indiana University–IUPUI (20 February 2013)

School of Informatics and Computing, Indiana University–Bloomington (18 February 2013)

Department of Information Systems, New Jersey Institute of Technology (11 February 2013)

Department of Communication, Cornell University (24 September 2012)

### Homebrew databases: Complexities of everyday information management in nonprofit organizations

Department of Informatics, University of California, Irvine (27 May 2011)

### Group console gaming: Diversity, dynamics, and domestication

College of Computing and Digital Media, DePaul University (11 March 2011)

Department of Informatics, University of California, Irvine (15 January 2010)

Large displays in the home: Console gaming as a computational meeting place  
SMART Technologies, Calgary, Alberta (10 July 2009)

Exerting influence and enacting change: Human agency in human-computer interactions  
Software Development Group, IT University of Copenhagen (15 June 2009)  
Department of Telecommunication, Information Studies, and Media, Michigan State (3 February 2009)  
School of Information, University of Michigan (26 January 2009)  
Department of Computer Science, University of British Columbia (21 January 2009)

Understanding humans understanding computers  
Microsoft Research Cambridge, UK (30 October 2006)

Will the real cameraphone please stand up?  
Department of Information Science, Cornell University (15 February 2006)

## Media Coverage

### Broadcast Television Interviews

What's On Your Playlist? Interviewed on Tech Watch segment of CNN Today on CNN International. 21 April 2005.

### Broadcast Radio Interviews

Interviewed on Future Tense, public radio technology show of American Public Media. (May 2005)

### Selected Online & Print Media Coverage

How the Supreme Court Texas Abortion Ruling Could Spur a Wave of 'Rage Giving'. MarketWatch. 3 September 2021

Hackathons: 6 Alternative Outcomes. HuffPost. 23 March 2017.

They're Making a Playlist, Checking it Twice. The San Diego Union-Tribune. 18 December 2005.

How Your Music Talks. Health Magazine. October 2005.

Digital Music: You are What You Listen To. The Futurist. September/October 2005. Reprinted in MacNewsWorld on 12 September 2005.

CHI 2005: How Groups of People use iTunes to Listen to Music and Manage their Work Identities. Usability News. 27 July 2005.

Digital Music-Sharing Stirs Social Tensions. New Scientist. 16 May 2005.

Study: Music Playlists Reveal Character. Discovery Channel News. 10 May 2005. Reprinted in ABC Science Online on 11 May 2005.

Test Your Personality, Digitally. Washington Post. 18 April 2005.

You Are What's On Your Playlist: Experts Say Digital Music Library Reflects Listener's Personality. San Francisco Chronicle. 18 April 2005. Reprinted in the Orange Country Register and the Record Searchlight on 21 April 2005, in Deseret News on 25 April 2005, in the Fort Worth Gazette on 26 April 2005, and in the Seattle Post-Intelligencer on 14 May 2005.

Take That Britney Off Your Playlist: Tech Researchers Find That iTunes Allows Co-workers to Share Music - and Judge Each Other's Personalities. Technique. 15 April 2005.

iTunes Music Playlist - Your Personality Unfolds. Audio Graphics. 8 April 2005.

Got Playlist Anxiety? You're Not Alone. CNET News. 6 April 2005. Reprinted in ZDNet News.

iTunes Makes Personal Statement at Work. Macworld Daily News. 6 April 2005.

Co-workers Find Clues to You in Your iTunes. The Atlanta Journal-Constitution. 5 April 2005. Reprinted in MacNewsWorld on 11 April 2005

Sharing Music Can Create Bonds, Confusion At Work. Internet Broadcasting Systems, Inc. 5 April 2005. Reprinted in numerous local venues including wnbc.com, NY; thebostonchannel.com, MA; wpbfnews.com, FL; nbc4.tv, CA; wsbtv.com, GA; wpbfnews.com, FL; and thepittsburghchannel.com, PA.

Coworkers Judged by iTunes Playlists. Live Science. 4 April 2005.

You Are What You Listen to: Users of Digital Music Sharing System Judge Others by their Playlists. Georgia Tech Research News. 1 April 2005. Reprinted in Newswise, PhysOrg, Science Blog, Plebius Press, and Innovations Report on 4 April 2005 as well as ACM Tech News on 6 April 2005 and The Whistle on 18 April 2005.

### **External Grants Awarded**

*Includes a total of \$1,881,054 (\$902,884 as principal investigator)*

2023–2024 Consortium for the Science of Sociotechnical Systems (PI; with Stephen Volda). Alfred P. Sloan Foundation. \$84,000 (2023–2024)

NSF Student Travel Grant for the 2023 Consortium for the Science of Sociotechnical Systems Summer Research Institute (CSST 2023) (Co-PI; with Stephen Volda). National Science Foundation. \$20,000 (2023)

The Summer Research Institute of the Consortium for the Science of Sociotechnical Systems (Co-PI; with Stephen Volda). SIGCHI Development Fund. \$10,000 (2023)

CSST Summer Institute 2020: Supporting Doctoral Students and Emerging Scholars in Privacy, Security, and Ethics-related Socio-Technical Systems Research (Co-PI; with James Howison & Stephen Volda). National Science Foundation. \$9,789 (2023)

Collaborative Research: III: Medium: Fair Recommendation Through Social Choice (Co-PI; with Robin Burke, Nicholas Mattei & Kiva Microloans). National Science Foundation. \$938,381 (2021–2024)

REU Supplement for IUSE: Designing to Overcome the Asymmetry Problem in Computer and Information Science Service Learning (PI; with Lecia Barker). National Science Foundation. \$10,924 (2020–2022)

IUSE: Designing to Overcome the Asymmetry Problem in Computer and Information Science Service Learning (PI; with Lecia Barker). National Science Foundation. \$296,283 (2019–2022)

REU Supplement for HCC: Small: Exploring the Emergent Dynamics Between Nonprofit Organizations and a Technologically-Enabled, Innovative Public (PI). National Science Foundation. \$16,000 (2014–2016)

HCC: Small: Exploring the Emergent Dynamics Between Nonprofit Organizations and a Technologically-Enabled, Innovative Public (PI). National Science Foundation. \$495,677 (2012–2016)

### **Internal Grants Awarded**

*Includes a total of \$25,830*

CU Boulder Faculty Conference Award: 2023 Consortium for the Science of Sociotechnical Systems (CSST) Summer Research Institute (Co-PI; with Stephen Volda). Research & Innovation Office, University of Colorado Boulder. \$3000. (2022-2023)

Infrastructures of Accountability: Mapping the Influences on and Impact of Data Collection on the Performance of Nonprofit Human Services Organizations (Co-PI; with Lehn Benjamin). Lilly Family School of Philanthropy, Indiana University–IUPUI. \$11,580. (2015–2020)

Exploring Entrepreneurial Digital Divides in Charitable Crowdfunding (PI). Entrepreneurship Initiative Seed Award, CU Boulder. \$10,000. (2016–2018)

Understanding and Envisioning Information Systems in Volunteer Management and Coordination (PI). Center for Organizational Research, UC Irvine. \$1250. (2010–2012)

### **Mentored Grants Awarded to Advisees**

The Data Rhetoric of Advocacy Organizations (for Shiva Darian). Graduate School Dissertation Completion Fellowship, CU Boulder. 1 Semester RA. (Fall 2023)

The Benefits and Challenges of Nonprofits Using Teletherapy to Deliver Mental Health Services and Foster Connections (for Fuji Robledo). Beverly Sears Graduate Student Research Award, CU Boulder. \$1000. (January 2022)

The Dialogic Use of Social Media by Nonprofit Organizations (for Yannan “Lukia” Li). ARNOVA Doctoral Fellowship. \$500. (November 2016)

Coordinating Responses and Long-term Outcomes using Technology in Housing Services (for Chris Bopp). Community-Based Research Graduate Fellowship, CU Boulder. ¼ RA. (2106–2017)

## **TEACHING**

### **Undergraduate Teaching**

INFO 2131: Information Ecosystems

64 students (Spring 2023)

48 students (Fall 2021)

44 students (Spring 2021)

43 students (Fall 2020)

INFO 4871 (cross-listed with INFO 5871): Information4Good (CU Boulder)

14 students (Fall 2023)  
16 students (Spring 2020) [resulted in J15]

CMCI 1010/1020: Concepts & Creativity, Information Module (CU Boulder)

*The information module was originally scheduled during the spring semester (CMCI 1020) of this year-long course sequence, but for the 2018-2019 academic year, was moved to the fall semester and so appears renumbered as CMCI 1010.*

327 students (Fall 2018)  
268 students (Spring 2018)  
255 students (Spring 2017)

I305: Introduction to Research in Informatics (Indiana University–IUPUI)

11 students (Spring 2015) [resulted in C26]  
15 students (Spring 2014)  
17 students (Fall 2013)

INFO 4940: ICTs Across Sectors of Society (Cornell)

1 student (Spring 2013) [resulted in C21]

INFO 2450: Communication & Technology (Cornell)

187 students (Fall 2012)

## **Graduate Teaching**

INFO 7000: Introduction to Doctoral Studies in Information Science (CU Boulder)

6 students (Fall 2023)  
7 students (Fall 2021)  
7 students (Fall 2020)  
9 students (Fall 2019)  
12 students (Fall 2016)

INFO 5871 (cross-listed with INFO 4871): Information4Good (CU Boulder)

4 students (Spring 2023)  
2 students (Spring 2020) [resulted in J15]

INFO 6500: Information Science Seminar (CU Boulder)

19 students (Spring 2019)

H624: Advanced Seminar (Indiana University–IUPUI)

4 students (Fall 2014)

I590: Collaborative and Social Computing (Indiana University–IUPUI)

22 students (Fall 2014)  
16 students (Spring 2014)

INFO 6400: Introduction to Research in HCI (Cornell)

2 students (Spring 2013)

CS 6451: Human-Centered Computing (Georgia Tech European Campus, Metz, France)  
3 students (Fall 2006)

### **Postdoctoral Researcher Mentor & Supervisor**

Dr. Ellie Harmon, placed at Portland State University (2015–2016)  
Dr. Matthias Korn, placed at the University of Siegen (2014–2015)

### **Graduate Researcher Advising**

#### Doctoral Dissertation Advisor (Graduated)

Shiva Darian, Information Science, CU Boulder (2020–PhD awarded in 2024)  
Research Assistant Professor, Computing Alliance for Hispanic-Serving Institutions (CAHSI), University of Texas at El Paso  
Fuji Robledo Yamamoto (co-advised with S. Voida), Information Science, CU Boulder (2018–PhD awarded in 2022)  
Independent Research Consultant  
Chris Bopp, Technology, Media & Society, CU Boulder (2015–PhD awarded in 2020)  
Assistant Professor, Dept. of Computer Science, St. Bonaventure University  
Yannan 'Lukia' Li, Philanthropic Studies, Indiana University–IUPUI (2014–PhD awarded in 2018)  
Evaluation Associate at The Mark USA; Consultant with S. Sutton & Associates

#### Doctoral Dissertation Advisor (Current)

Temi Olorunsogo, Information Science, CU Boulder (2022–PhD expected in 2026)  
Julia Arthur, Information Science, CU Boulder (2023–PhD expected 2027)

#### Doctoral Dissertation Advisor (Previous)

Anas Buhayh, Information Science, CU Boulder (2022–2023)  
Melanie Sidwell, Information Science, CU Boulder (2020–2022)  
Md. Rashidujjaman Rifat, Information Science, CU Boulder (2016–2017)  
Ph.D. Student, University of Toronto Department of Computer Science  
Nitya Verma, Human-Computer Interaction, Indiana University–IUPUI (2014–2015)  
User Research, Facebook  
Amy Conrad Warner, Philanthropic Studies, Indiana University–IUPUI (2014–2015)  
Vice Chancellor for the Office of Community Engagement, Indiana University–IUPUI

#### Masters' Thesis Advisor

Julia Arthur, Information Science, CU Boulder (2022–2023)  
Elizabeth (Lily) Kamas, Information Science, CU Boulder (2022–MS awarded 2022)  
Aarjav Chauhan, Technology, Media & Society, ATLAS Institute, CU Boulder (2019–MS awarded in 2021)  
Shiva Darian, Information Science, CU Boulder (2019–MS awarded in 2020)  
Katie Tanaka, Human-Computer Interaction, Indiana University, IUPUI (2014–MS awarded in 2015)

#### Doctoral Dissertation Committee Member (External)

Mariam Asad, Digital Media, Georgia Institute of Technology (2016–2017, proposal)  
Nitya Verma, Human-Computer Interaction, Indiana University–IUPUI (2015–2019, proposal/dissertation)



#### Doctoral Dissertation Committee Member (Internal)

Tajanae Harris, Information Science, CU Boulder (2023– )  
Brandon Swing, Musicology, CU Boulder (2023– )  
Wendy Norris, Information Science, CU Boulder (2019–2020)  
Jennifer George-Palilonis, Human–Computer Interaction, Indiana University–IUPUI (2014–2015)  
Prathik Gadde, Human–Computer Interaction, Indiana University–IUPUI (2013–2015)  
Yikun ‘Arthur’ Liu, Human–Computer Interaction, Indiana University–IUPUI (2015)

#### Masters’ Thesis Committee Member (Internal)

Rona Sadan, M.S. Creative Technologies + Design, ATLAS Institute, CU Boulder (2019–2020)  
Melanie Sidwell, M.A. Media & Public Engagement, Dept. of Media Studies, CU Boulder (2018–2019)  
Amy King, M.S. Media Arts & Science, Indiana University–IUPUI (2013–2014)

#### Mentor Network &/or Prelim Committee Member (not including advisees listed above)

*In the Department of Information Science, all new students are required to form a “mentor network committee” of faculty to provide various forms of mentoring and advising until a proposal committee is formed.*

Hande Batan (2023-2024)  
Amanda Aird (2022-2023)  
Tajanae Harris (2021-2023)  
Deepika Rama Submaranian (2021-2023)  
Kandrea Wade (2019–2020)  
Shamika Goddard (2019–2020)  
Jess Smith (2019–2020)  
Wendy Norris (2016–2018)

#### Graduate Research Supervision (not including advisees listed above)

*Supervision equivalent to a 3 CR independent study for each semester in duration*

Tajanae Harris, Information Science, CU Boulder (Summer 2021)  
Melanie Sidwell, Media and Public Engagement, CU Boulder (Fall 2018–Spring 2019)  
Emily Porter, Technology, Media & Society, CU Boulder (Summer 2016–Fall 2016)  
Deborah Strzeszkowski, Human–Computer Interaction, Indiana University–IUPUI (Summer 2015)  
Leslie Filko, Human–Computer Interaction, Indiana University–IUPUI (Fall 2014–Spring 2015)  
Shivin Saxena, Human–Computer Interaction, Indiana University–IUPUI (Fall 2013–Spring 2015)  
Malvika Bansal, Human–Computer Interaction, Indiana University–IUPUI (Fall 2013–Spring 2015)

#### Graduate Research Supervision of Non-Degree Seeking Students

*I supervise graduate-level research of non-degree seeking students in the event that they want support to continue doing research after graduating or if they want to explore the experience of research prior to beginning or applying to graduate school. Supervision typically equivalent to a 1 CR independent study for each semester in duration*

Shiva Darian, Information Science, CU Boulder (Summer 2018–Fall 2018, Spring 2024, pre-MS & post-PhD)  
Yannan ‘Lukia’ Li, Philanthropic Studies, Indiana University–IUPUI (Spring 2019– , post-PhD)  
Melanie Sidwell, Media and Public Engagement, CU Boulder (Summer 2019–Summer 2020, pre-PhD)

### **Undergraduate Researcher Advising**

#### Bachelors Honors Thesis Committee Member

Miles Rufat-Latre, Computer Science, CU Boulder (2015–2016)

## Undergraduate Research Supervision

*Supervision equivalent to a 3 CR independent study for each semester in duration*

Marisol Yake, Information Science, CU Boulder (Spring 2022-current)  
Sidney Lentz (*NSF REU Student*), Information Science, CU Boulder (Fall 2022-Spring 2023)  
Robert (Avery) Harrell (*NSF REU Student*), Information Science, CU Boulder (Fall 2022-Spring 2023)  
Anushka Kathait, Computer Science, CU Boulder (Fall 2021–Spring 2023)  
Mia Kilkenny (*NSF REU Student*), Information Science, CU Boulder (Summer 2021–Fall 2021)  
Willa Weller (*NSF REU Student*), Informatics, Indiana University–IUPUI (Summer 2014–Spring 2015)  
Riley Mineart, Media Arts and Science, Indiana University–IUPUI (Summer 2014–Spring 2015)  
Zheng Yao, Information Science, Cornell University (Spring 2013–Spring 2014)  
Myron Cotran, Information & Computer Science, University of California, Irvine (Summer 2010–Spring 2011)  
Alex Bretana, Information & Computer Science, University of California, Irvine (Summer 2010–Fall 2010)

## Professional Development

Certificate in Supporting Student Resiliency, CU Boulder Health and Wellness (2023)

*Includes training in communication skills for student support, supporting survivors, and supporting student mental health*

## SERVICE

### Professional Service

Summer Institute Co-Chair

*Obtained \$126,789 in grant funding from the National Science Foundation, Sloan Foundation, CU, and ACM SIGCHI to run a week-long mentoring workshop for interdisciplinary sociotechnical scholars. Recruited 9 senior scholars to serve as mentors. Managed the reviewing of 78 applications for 28 mentee positions. Managed all travel and administrative logistics for a week-long residential institute.*

Consortium for the Science of Sociotechnical Systems (CSST), Summer Institute (2023)

Conference Program Committee Member (Archival Papers)

*Workload typically equivalent to serving as an associate editor for ~10 submissions, each year indicated*

European Conference on Computer-Supported Cooperative Work (2019)

ACM Conference on Supporting Group Work (2007, 2019)

ACM Conference on Computer Supported Cooperative Work and Social Computing (2011, 2017)

ACM SIGCHI Conference on Human Factors in Computing Systems (2014)

Co-Chair, Works-in-Progress

*Managed 44 associate chairs/editors and 319 submissions, 57% acceptance rate*

ACM SIGCHI Conference on Human Factors in Computing Systems (2010)

Co-Designer & Co-Chair, Remix

*Co-designed and co-chaired a brand new venue for the conference*

ACM SIGCHI Conference on Human Factors in Computing Systems (2017)

Publications Chair

ACM Conference on Computer Supported Cooperative Work (2006)

Conference Program Committee Member (Special Interest Groups)

ACM SIGCHI Conference on Human Factors in Computing Systems (2009)

#### ACM Student Research Competition Judge

- Grace Hopper Celebration of Women in Computing (2014)
- ACM SIGCHI Conference on Human Factors in Computing Systems (2009, 2010, 2011)

#### Grant Proposal Panelist/Ad Hoc Reviewer

- National Science Foundation Future of Work at the Human-Technology Frontier: Core Programs (2023)
- National Science Foundation CAREER Program (2021)
- National Science Foundation Human-Centered Computing Core Programs, Small (2009)

#### Advisory Board Member

- Consortium for the Science of Sociotechnical Systems (CSST) (2022-current)

#### Scholarly Reviews (Regular Reviewer, Typically Multiple Reviews per Venue Annually)

- ACM SIGCHI Conference on Human Factors in Computing Systems
- ACM Conference on Computer Supported Cooperative Work and Social Computing
- ACM Conference on Supporting Group Work
- ACM Transactions on Computer-Human Interaction

#### Scholarly Reviews (Intermittent Reviewer)

- ACM SIGCSE Technical Symposium
- ACM Conference on Designing Interactive Systems
- European Conference on Computer-Supported Cooperative Work
- Voluntary Sector Review
- Nonprofit and Voluntary Sector Quarterly
- Social Service Review
- Journal of Computer-Supported Cooperative Work
- International Journal of Human-Computer Studies
- International Conference on Human-Computer Interaction with Mobile Devices and Services
- International Conference on Pervasive Computing
- Hawaii International Conference on System Sciences
- ACM Symposium on User Interface Software and Technology
- HCI Journal
- Journal of Computer-Mediated Communication
- Interacting with Computers
- IEEE Pervasive Computing

#### University Service

##### Department of Information Science, CU Boulder

- ARPAC Committee (2021)
- Promotion & Tenure Committee (PUEC) for 1 Assistant Professor (2021)
- Awards Coordinator (2019–2020)
- Fundraising Coordinator (2018–2019)
- Graduate Committee, Chair (2016–2017), Committee Member (2015–2016, 2018–2019, 2023-current)
- Undergraduate Committee, Chair (2016), Committee Member (2015, 2020–2021)
- Faculty Search Committee, Committee Member (2015–2016)
- Space Committee, Committee Member (2015–2016)

College of Media, Communication & Information, CU Boulder

Faculty Council Member (2019–2021)

CMCI 1010/1020 Advisory Board Member (2017–2019)

Academic Advising Task Force (2016)

University of Colorado, Boulder

Education Abroad Committee, Appointed CMCI Representative (2023–current)

Entrepreneurship Steering Committee Member (2015–2016)

Department of Human-Centered Computing, Indiana University–IUPUI

Faculty Search Committee Chair for 3 tenure-track positions/13 campus interviews (2014–2015)

M.S. HCI Curriculum Committee Member (2013–2015)

Ph.D. HCI Curriculum Committee Member (2013–2015)

M.S. HCI Admissions Committee Member (2013–2015)

Ph.D. HCI Admissions Committee Member (2014–2015)

School of Informatics and Computing, Indiana University–IUPUI

Colloquia Committee Member (2013–2015)

B.S. Informatics Curriculum Committee Member (2013–2015)

Distinguished Speaker Series Committee Member (2014)

Indiana University–IUPUI

ACM-W (Women in Computing) Chapter Faculty Advisor (2013–2015)

University of California, Irvine

Civic & Community Engagement Committee Member (2010–2011)

School of Interactive Computing, Georgia Institute of Technology

Human-Centered Computing Ph.D. Admissions Committee Member (2005)

Human-Centered Computing Ph.D. Program Design Committee Member (2002–2003)

### **Professional Memberships**

Association for Computing Machinery